



## **RATIONAL ServicePlus.**

Introduction.

Further training. Effective.





## ServicePlus.

Questions are answered before they are even asked.

New cooking system, new employees and new ideas. There is always a reason to try out RATIONAL services that come with every iCombi and iVario units. RATIONAL ServicePlus ensures that you always get the most out of your units, that your investment pays off in the long term and that you never run out of ideas.

➔ **Support, help, service**  
Relax and enjoy your day  
in the kitchen.



### **First things first.**

## Installation and unit introduction training.

Delivery, assembly and installation - it is always best to invest in the professional support of the RATIONAL service partner. Partners are regularly trained and are familiar with the latest technology. Then you can get started. With the unit introduction training. Whilst RATIONAL cooking systems are self-explanatory, a couple of tips and tricks may sometimes help. A RATIONAL chef will show these to you. You and your team. On site. Free.

### **➔ Individual support**

To enable you to start easily achieving your goals from the very first day.





## **ChefLine.**

### Your personal line to RATIONAL.

Here for you 365 days a year: RATIONAL ChefLine. Questions on preparation methods, settings and cooking paths, or even on planning a banquet - RATIONAL chefs are a telephone call away to advise you on the cooking systems. Fast, uncomplicated and free of charge.

Reach the ChefLine on:  
+971 4 380 1244.

**➔ Just call us**  
and we'll turn your challenges  
into solutions.



## Always up-to-date.

## Free updates.

The RATIONAL cooking systems continue to progress. This is why we provide regular software updates. Which you receive regularly, free of charge and automatically of course. Even if your units are not connected to a network. Simply use a USB flash drive to transfer the software update from [rational-online.com](http://rational-online.com) to your cooking system. For those that are on a network, it is even easier with ConnectedCooking.

➔ **This is how you benefit** from developments that deliver even better cooking results. Automatically.



## **ConnectedCooking.** All under control.

Always knowing what the iCombi or the iVario are doing? Transfer cooking programs with just a single click? Retrieving HACCP data? Getting suggestions from the recipe database? The ConnectedCooking networking solution makes this possible. When starting your cooking system, you will be asked to log in and register your cooking systems for free. If you are not sure how it works, your RATIONAL service partner will be happy to help.

**➔ Digitalisation made easy**  
Register, log in and off you go.  
Keep control from anywhere.

More information at:  
[rational-online.com/ae/ConnectedCooking](https://rational-online.com/ae/ConnectedCooking)





**Operational support.**  
**Tailored to your needs.**

Analyse, optimise and train - together with the RATIONAL specialists, rethink and optimise your menu and production. The analysis, consultation and training take place at your premises and are tailored to your needs. For more efficiency and satisfied guests.

**Training included.**

**Academy RATIONAL.**

Professional, practice-based and in small groups - this is learning with RATIONAL. Learn how to get the most out of your RATIONAL cooking system. How to find new ideas. How you can motivate your employees. How you can improve work processes. Best of all, the basic demonstrations for iCombi and iVario are free. You can also attend special paid demonstrations including on banqueting, industry catering and nutritious cuisine.

➔ **With the goal in mind**  
Amaze your guests.



## Care and maintenance.

For those who are already thinking of tomorrow.

A RATIONAL cooking system is robust, it can withstand a lot and has a long lifetime. Especially with good care. You are also very well equipped in the event of a problem, over 1,200 certified RATIONAL service partners are available to you worldwide. Whether as part of a maintenance package with clearly defined services at a fixed price, as part of the 2-year warranty or simply on request. With your permission and with ConnectedCooking, even remotely.

- ➔ **Always reliable**  
High quality services and products to prevent any downtimes.

[rational-online.com/ae/ServicePlus](https://rational-online.com/ae/ServicePlus)



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