



Press Release RATIONAL USA

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RATIONAL North America Extends Product Warranty

CHICAGO (June 10, 2020) – RATIONAL, the leading manufacturer of combi technology, announced it will extend product warranties for the RATIONAL SelfCookingCenter® and CombiMaster® Plus combi-steamers that expired during March, April and May of 2020 by three months.

RATIONAL offers customers a two-year warranty with the purchase of a new RATIONAL combi oven. Due to the global health crisis, RATIONAL has automatically extended the warranty for customers with warranties that expired during the months of March, April and May 2020.

“We are proud to offer commercial kitchens best-in-class aftercare service, which includes our standard two-year warranty on parts and labor,” states Markus Glueck, executive vice president, RATIONAL North America. “The pandemic has impacted every commercial kitchen, and our customers are in many different situations. As establishments navigate reopening, we are happy to support our customers by extending their warranty.”

RATIONAL will extend warranties for the SelfCookingCenter® and CombiMaster® Plus for three months to cover the peak COVID-19 months across North America. Normal wear and tear of the units, including glass and wearable parts are not covered by the warranty.

In addition to the two-year warranty, RATIONAL aftercare services include application and culinary advice from the RATIONAL ChefLine at 866-306-CHEF (2433), ongoing application

education at Academy RATIONAL seminars and ConnectedCooking, the leading internet platform for commercial kitchens.

About RATIONAL

The RATIONAL Group is the world market and technology leader in the field of hot food preparation for professional kitchens. Founded in 1973, the company employs more than 2,300 worldwide. RATIONAL is listed on the Prime Standard of the German Stock Exchange and is included in the SDAX.

To learn more about RATIONAL products and services, attend a RATIONAL CookingLive event to see how RATIONAL products help commercial kitchen operators do more with less space, waste, energy, cost and stress. To reserve your place, visit www.rationalusa.com.

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